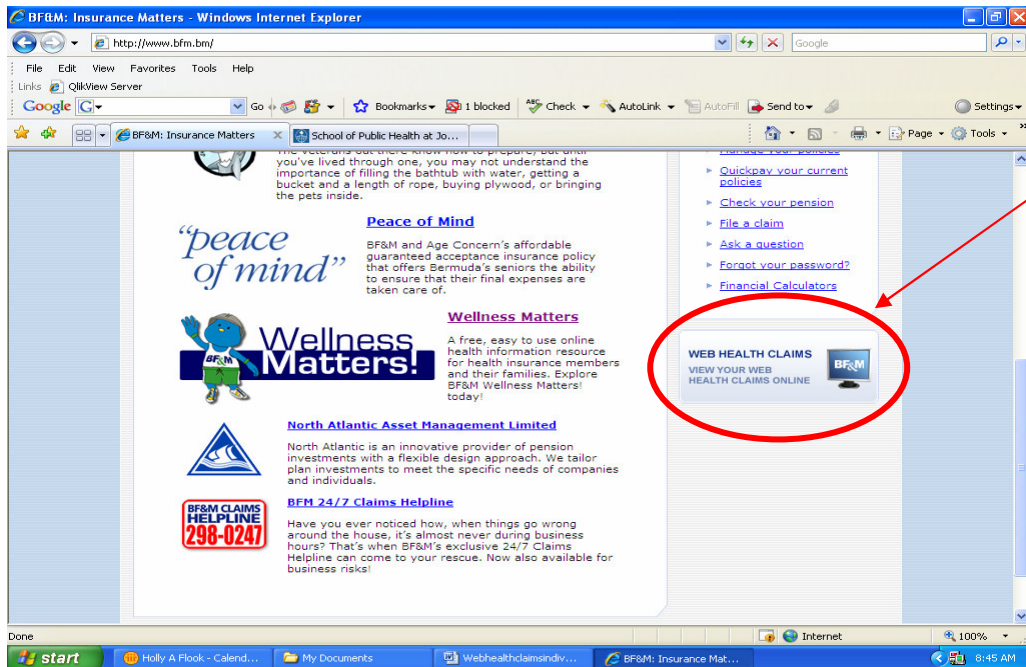




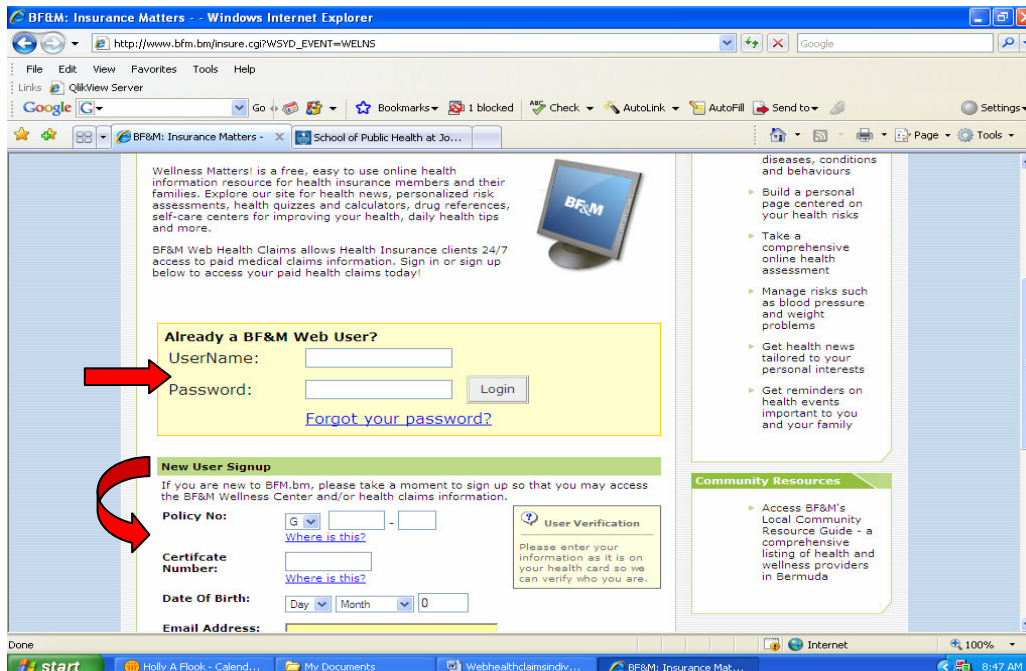
WEB HEALTH CLAIMS Online Instructions

To begin using the Web Health Claims option, you will need your *policy/group number* and *certificate/ID number*. Both can be found on your BF&M insurance card.

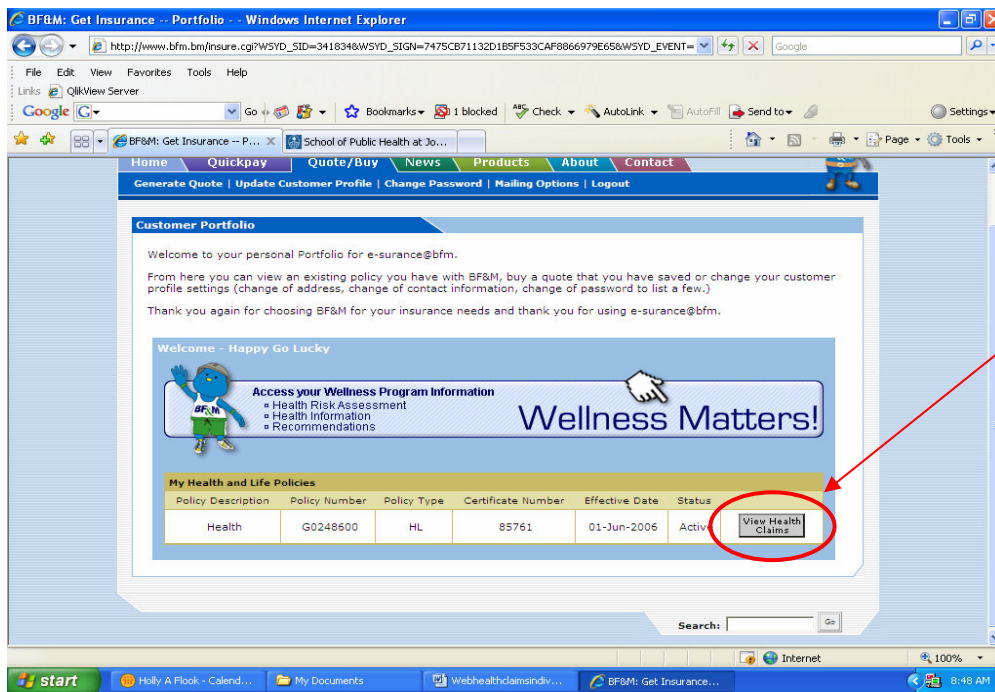
1. Type www.bfm.bm into your browser.
2. 'Click' on the **Web Health Claims** icon (located at the bottom on the right side of the home page).



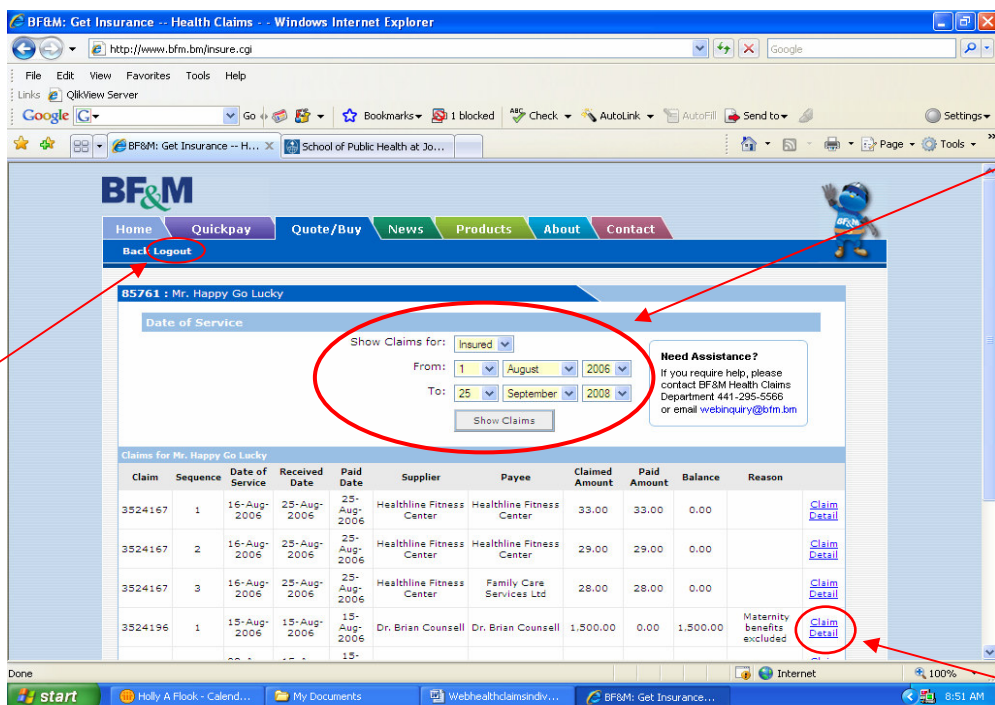
3. **Current Users:** Enter your existing **UserName** and **Password** in the yellow box, 'click' **Login**.
New Users: Signup. Fill in all of the following fields below, to create a new account, 'click' **continue**.



4. Once logged in, 'click' on the **View Health Claims** button.



5. Select a date range and **Insured** or **Dependant** from the drop down menus and 'click' **Show Claims**.



6. 'Click' **Claim Detail** to zoom into a claim and receive more information.

7. Once finished, be sure to sign out correctly. 'Click' on **Logout**, in the top left tab, just above your certificate/ID number and name.

If you require any further assistance, please contact the BF&M Health Claims Department at #441-295-5566 or send an email to webinquiry@bfm.bm with any questions or concerns.